

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

**ORIGINAL**

(File this application via e-docket, or if unable to do so, file one original verified application with the Chief Clerk.)

Docket No. \_\_\_\_\_  
ICC Office Use Only

Please provide the appropriate information in the ( ) areas in the heading below.

( DNR Enterprises, L.L.C. )

Application for a certificate of  
(INTEREXCHANGE ) authority  
to operate as a ( Long Distance  
Provider ) of telecommunications  
services in ( statewide ) in the  
State of Illinois.

04-0054

ILLINOIS  
COMMERCE COMMISSION  
2004 JAN 23 P 1:14  
CHIEF CLERK'S OFFICE

**APPLICATION FOR CERTIFICATE TO BECOME A  
TELECOMMUNICATIONS CARRIER**  
(Use additional sheets as necessary.)

**GENERAL**

1. Applicant's Name (including d/b/a, if any)

FEIN # \_\_\_\_\_

DNR Enterprises, L.L.C. d.b.a. Desert Wind Communications

Address: Street 3404 West Cheryl Drive, Suite A-175

City Phoenix State/Zip Arizona 85051

2. Authority Requested: (Mark all that apply) ☐ 13-403 Facilities Based Interexchange

☒ 13-404 Resale of Local and/or Interexchange

☐ 13-405 Facilities Based Local

3. Request for waivers/variances: In applications for local exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance.

☒ Part 710 Uniform System of Accounts for Telecommunications Carriers

☐ Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits,  
Termination of Service and Issuance of Telephone Directories for  
Local Exchange Telecommunications Carriers in the State of Illinois

Applicant is applying for Interexchange Resale Service.

☒ Section 735.180 Directories

☐ Other

4. For all applicants requesting local exchange authority under Section 13-404 or Section 13-405, please complete the following:

**Applicant is an Interexchange Resale Service Provider.**

- (a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in Appendix A of this document
- (b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in Appendix B of this document;
- (c) the Financial Questions for Applicants Seeking Local Exchange Service Authority found in Appendix C of this document; and
- (d) if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority found in Appendix D of this document.

5. In what area of the state does the Applicant propose to provide service?

statewide

6. Please attach a sheet designating contact persons to work with Staff on the following:

- a) issues related to processing this application
- b) consumer issues
- c) customer complaint resolution
- d) technical and service quality issues
- e) "tariff" and pricing issues
- f) 9-1-1 issues
- g) security/law enforcement

**Please refer to Exhibit 6 (a) - (g)**

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address.

7. Please check type of organization?

☐ Individual

☒ Corporation

☐ Partnership

Date corporation was formed August 5, 2003

☐ Other (Specify)

In what state? Nevada

8. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

**Please refer to Exhibit 8**

9. List jurisdictions in which Applicant is offering service(s).

INTERLATA

InterSTATE

INTRASTATE

10. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

☐ YES (Please provide details)

☒ NO

11. Have there been any complaints or judgements levied against the Applicant in any other jurisdiction?

☐ YES ☒ NO

If YES, describe fully. not applicable

12. Has Applicant provided service under any other name?

☒ YES ☐ NO

If YES, please list. DNR Enterprises, L.L.C. (d.b.a. Desert Wind Communications)

13. Will the Applicant keep its books and records in Illinois? ☐ YES ☒ NO

If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested. **Please refer to Exhibit 13**

#### MANAGERIAL

14. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms. **Please refer to Exhibit 14**

15. List officers of Applicant.

Daniel Holloway - CEO & Treas.

Regla Megret - Pres.

Rachel Holloway - Secretary

16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? ☐ YES ☒ NO

If YES, list entity. \_\_\_\_\_

17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)

Industry standard i.e. CABS Format itemization: exchange, date and time of call, call

rate and duration (in minutes), called to number, applicable taxes. Monthly bill cycle,

Customer information, company contact information including toll free numbers for issues.

18. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)

**Please refer to Exhibit 18**

19. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? ☒ YES ☐ NO

20. What telephone number(s) would a customer use to contact your company?

602-978-0594

21. Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?

☒ YES ☐ NO

22. Please describe applicant's procedures to prevent slamming and cramming of customers?

**Please refer to Exhibit 22**

23. if granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 730, 732, 735, 755, 756, 757, 770, and 772?

☐ YES ☒ NO (If no, please provide an explanation.) **INTEREXCHANGE carrier only**

24. Is Applicant aware that it must file tariffs prior to providing service in Illinois?

☒ YES ☐ NO **Applicant will file tariff after certification.**

#### **FINANCIAL**

25. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service. **Please refer to Exhibit 25**

#### **TECHNICAL**

26. Does Applicant utilize its own equipment and/or facilities? ☐ YES ☒ NO

If YES, please list the facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities:

\_\_\_\_\_  
\_\_\_\_\_

If NO, which facility provider(s)'s services does the Applicant intend to use?

will acquire upon approval

27. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).

Resold Long Distance & Debit Card Service

28. Will technical personnel be available at all times to assist customers with service problems?

☒ YES ☐ NO

29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June H, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1 -1 and "O" operator dialing without use of a coin; (c) rules

**not applicable for Applicant as Interexchange Service Provider.**

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governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls? \_\_\_\_\_ YES \_\_\_\_\_ NO not applicable

  
\_\_\_\_\_  
(Signature of Applicant)

## VERIFICATION

This application shall be verified under oath.

## OATH

State of Arizona )  
County of Maricopa )ss

Daniel Holloway makes oath and says that he is CEO  
(Insert here the name of affiant) (Insert the official title of the affiant)

of DNR Enterprises, L.L.C.  
(Insert here the exact legal title or name of the Applicant)

that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.

[Signature]  
(Signature of affiant)

Subscribed and sworn to before me, a Notary Public/\_\_\_\_\_  
(Title of person authorized to administer oaths)

in the State and County above named, this 14<sup>th</sup> day of October, 2003

[Signature]  
(Signature of person authorized to administer oath)

